



# Get to know us.



# Who is Active Healthcare?

Core purpose

**We care about people being active.**

Core competency

**Providing the right solution every time.**

Brand promise

**Quality product, the right product,  
a positive experience.**

# What we do.

At Active Healthcare we supply world-class rehabilitation and home healthcare equipment solutions to Healthcare Providers, District Health Boards, National Care Groups, Private Hospitals and Retirement Villages. We also supply direct to clients and carers.

# Why?

To improve safety, productivity and enjoyment in the healthcare workplace and enable people that are unable to move themselves to experience less constraints.  
To improve quality of life for both Healthcare Professional and end user.





“Enjoy  
life,  
Keep  
active.”

## Brand Story

We're a family business that passionately believes movement improves enjoyment of life. Moving changes your perspective, allows you to see something new, enjoy a breath of fresh air or share a special moment with family and friends. Movement improves your health and quality of living.

Yet not everyone has freedom of movement in their daily lives. We started helping people who need assistance over 25 years ago. Through quality, innovation and service, we have enabled thousands of people to enjoy movement in life.

We believe that you should have access to the best technology the world has to offer and that our range of mobility, transfer and pressure care products deliver on this promise. We are committed to helping you move because we care about people being active.

Enjoy life. Keep active.

*Bishop Family  
- Owners Active Healthcare (NZ) Limited*



# Our Values

Helping people be active is at the heart of what we do, and our values enable us to achieve this.

Willingness to do more than what's required

Empathetic and Friendly

Willingness to Learn

Desire to do Right by People

Takes Ownership

Ability to be Flexible

Energy and Commitment

## Our Values explained

### We lead by example

Values are caught not taught – our behaviour is always communicating our values, so we have to 'walk the talk'.

### We reward our values

We notice when people are living out the core values and affirm them in real time.

### We hire new people based on our values

We want our team to be people who share our values.



## Industry sectors and product categories

Active Healthcare has a wide and varied product portfolio across three main markets – Healthcare Funding Providers, District Health Boards and Aged Residential Facilities – with many product categories in each.

### Patient Transfer

- Ceiling and Mobile Hoists
- Air Assisted Transfer
- Lifting Cushions and Pillows
- Standing and Walking Aids
- Slings
- Pool Hoists

### Beds and Bedroom Furniture

- Hospital Ward and Acute Care Beds
- Long Term Care Beds
- Specialised Beds and Chairs

### Pressure Care

- Pressure Relieving mattresses
- Pressure relief positioning aids and cushions

### Chairs

- Care Chairs
- Electric Lift Recliners

### Hygiene Aids

- Mobile Shower Commodes
- Shower Trolleys
- Change Tables
- Shower Stools and Chairs
- Shower In Bed Systems

### Power Wheelchairs

### Falls Prevention and Recovery Aids

### Bariatric Solutions



## Our key points of difference

Active Healthcare is proud to partner with our leading brands to provide more than just world-class mattresses. We deliver a whole system with service, support and maintenance right across New Zealand.

World class innovative equipment backed by Industry-trusted service and support.

Service and delivery are what makes Active Healthcare unique. We offer highly trained and specialised staff for education, installation, training, support and on-going service.

Our specialists are available to train care staff at no cost for the lifetime of the product and we'll deliver larger equipment to make sure it's installed and located safely, used correctly and your people are fully confident with it.

Personalised service, ensuring a great outcome with empathy, friendliness and consistency.

Our equipment doesn't turn up in boxes – we fit / install, train and service.

The ability to create bespoke products to suit every varying need.





### **Where we are**

We operate out of a head office and large warehouse in Auckland, with an additional offices and warehouses in Tauranga, Wellington and Christchurch.

Our ability to efficiently serve all markets is enabled through our Nationwide coverage and our infrastructure of sales and delivery staff and vehicle fleet.

#### **Active Healthcare Head Office**

74 Highbrook Drive, East Tamaki, Auckland

#### **Tauranga Office**

10 Matarawa Place, Tauriko 3171

#### **Wellington Distribution**

#### **Christchurch Office**

34 Logistics Drive, Harewood 8051